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MEMO TO RESIDENTS

September 19, 2013

On behalf of the Plattsburgh Housing Authority, I would like to thank you for your patience and compliance with PHA policies as we prepared for the recently performed REAC Physical Inspections. We understand that for many of our residents the preparations were an intrusion and resulted in our staff entering apartments multiple times to perform inspections and carry out work orders for items needing repair. *Thank you!*

The REAC Physical Inspections are an important component to HUD subsidized housing. The score from these inspections is calculated into the funding that the Housing Authority receives and directly impacts the number of individuals and families for whom we can provide safe and adequate housing.

The Plattsburgh Housing Authority received a score of 99a for the inspections conducted on August 30, 2013. We could not have achieved such a high performing score without the assistance and patience of our residents.

Please accept this memo as a "Thank You" from the Plattsburgh Housing Authority and a pledge to continue to work diligently toward our mission of providing safe, adequate, and decent housing and helping to provide opportunities for the self-sufficiency of our residents.

Sincerely,

Mark Hamilton, PHM Executive Director